

Tweed Community - Kenya

# MENTORING PROGRAM

STAGE 3

Intervention, Awareness and Engagement



DRAFT OPERATIONAL PLAN 2005 - 2010

## PROGRAM VISION

“To have the Tweed Community embrace a mentoring and support role through a partnership with at least one Kenyan Community.”

*This Operational Plan provides the background to the Tweed Community – Kenya Mentoring Program for 2005 - 2010*



*Front Cover Photos: Community Based Organisation constructing a drain in Kangemi, Nairobi :  
Lavender Creek drain rehabilitation project, Tweed Shire.*



## PROGRAM HISTORY

### THE CONTACT

Tweed Shire Council was one of only two Australian organisations to be invited to present a poster paper at the 3rd World Water Forum in Kyoto in March 2003. The Forum highlighted the struggles that many countries have in providing basic water supply and sanitation services to their communities. In a global sense the Forum debate focussed on the provision of sustainable water resources to an increasing world population. Over extraction is having a detrimental impact on many of the earth's natural systems. At the same time, if the increasing world population is to be adequately fed and provided with an appropriate level of sanitation, then the limited resources will have to be used more efficiently.

Following the 3rd World Water Forum, Tweed Shire looked at what role it could play outside of its traditional boundaries to assist in addressing the global issue as defined by the Millennium Declaration the General Assembly of the United Nations.

There is a direct correlation between the global issue of water and environmental to the current position in Australia. The Federal Government in the process developed National Water Policy Framework that takes into account the global perspectives, and the three levels of government in Australia are now actively involved in addressing these issue.

Maji Na Ufanisi is a Kenyan NGO (non government organisation) that was also represented at the 3rd World Water Forum. It aims to increase the access of economically and socially marginalised people to water and sanitation and is guided by an overall desire to address issues of structural poverty and social injustice using the development of community water resources as an entry point. Much of Maji Na Ufanisi's work is centred around the slums of Nairobi and the semi-arid northern regions of the country.

The work of Maji Na Ufanisi is in dramatic contrast to that of the Tweed. In Kyoto the Tweed presented an image of a community working to maintain a comparative pristine environment. Maji Na Ufanisi presented an image of a community operating at survival level, in attempting to provide basic water supply and sanitation to village communities.

Subsequent to Kyoto, Council pursued the feasibility of establishing a long-term relationship with Maji Na Ufanisi and in February 2004 formally resolved to develop a long term mentoring support partnership with the organisation.

The partnership was seen to have potential to deliver more practical and long ranging benefits than many of the traditional inter country links by local government.

### THE PARTNERSHIP - FIRST STAGE "KENYA VISITS TWEED"

The mentoring partnership formally commenced in May 2004 when Tweed Shire Council hosted two Kenyans for a three-week period. The Kenyans were Olita Ogonjo, Water Development Community worker (BA Hons Political Science and Sociology) and John Nyachieo, Water Engineer (MSc Civil Engineering).



*Olita Ogonjo and John Nyachieo visiting Tyalgum Weir Pool and treatment facility*

During the initial visit Council maximised opportunities for exposure of its initiative. Presentations on the work of Maji Na Ufanisi were made to Councillors, Council staff, schools and local service clubs, who all embraced the Program and supported Council in its initiative. The Program attracted significant media interest being widely reported on radio, television and through the press.



*Where is Kenya? Visiting the Sathya Sai Primary School, Murwillumbah*

The first exchange focussed on a number of key activity areas including water quality testing and monitoring, trade waste management, environmental and cultural education, potable and waste water treatment.

### **THE PARTNERSHIP - SECOND STAGE "TWEED VISITS KENYA"**

The second stage of this partnership involved a TSC staff member visiting MNU in Kenya. Council's Environmental Scientist Karen Cranney visited Kenya during October - November 2004 to work with MNU.

The specific aims of this visit included:

1. To document the work undertaken by Maji Na Ufanisi;
2. To establish contacts with other agencies including Nairobi City Council (NCC), the National Environmental Management Authority (NEMA), and Nairobi Water and Sewerage Company (NWSC) by presenting the TSC-MNU 1st report and using the issue of Trade Waste as an entry point;
3. To review the existing trade waste policy including:
  - a. Visits to various industries to look at their pollution controls or lack of;
  - b. Reviewing the current trade waste policy; and
  - c. Reviewing the level of enforcement in pollution control;
4. To support development of a TSC-MNU program in relation to trade waste using TSC as a model;
5. Report back to TSC and the MNU board by submitting both the report documenting the work of MNU and the trade waste project.



### **SUMMARY OF OUTCOMES TO DATE**

The outcomes of this program to both the Kenyan and Tweed Communities are expressed below.

Technical training on water quality testing and monitoring.
Opportunities to understand governance arrangements at policy level.
Opportunities to understand governance at community level particularly the work and structure of the Tweed River Committee.
Kenyans exposed to what could become their vision - "The Tweed".
Expose the Kenyan situation to the wider Tweed community to increase awareness and need to protect Tweed resource and biodiversity.
Tweed Shire Council staff and community members involved and receive cultural and vocational opportunities that would enable them to develop new perspectives and greater cultural understanding.
Meeting in Kenya of representatives from Government Agencies, community groups, universities and businesses to discuss the Tweed Shire trade waste model.
The program has received wide media coverage and support.
The program has received sponsor pledges from the Tweed Shire Council, Tweed Community and International Riverfoundation.
Links made with local service clubs, schools, farmers and businesses in Australia who have expressed willingness to be part of the program.

*Karen Cranney, Tweed Shire Council and Mr Smart from the local Community Based Organisation at a water selling point in Kibera.*



# THE PARTNERSHIP

## STAGE 3

### "IMPLEMENTATION THROUGH INTERVENTION, AWARENESS AND ENGAGEMENT"

The partnership to date has focussed on initial contact, knowledge sharing and understanding. During this period opportunities for progressing the vision have been pursued in regard to viability, affordability and practicality.

A fundamental principle of the program is to ensure that it remains focused at the operational and "on-ground" level.

Stage 3 of the partnership will occur in 2 parallel streams over the next 5 years. Stage 3 is commencement of implementation of the program.

### PHYSICAL INTERVENTION STREAM

- Using Tweed Shire Council's physical resources, knowledge, experience and sponsorship funds to raise living standards through implementation of water quality improvement programs in the pilot areas. This stream will also facilitate farmer to farmer exchange.

### AWARENESS AND ENGAGEMENT STREAM

- To increase community awareness by engaging with community groups, services clubs, schools, individuals and sporting clubs in Kenya and Australia.



*Andrew Grant, Council Engineer and John Nyachieo looking at small scale sewerage treatment technology, Tyalgum*

## PHYSICAL INTERVENTION STREAM

This Operational Plan provides the framework for implementation of Stage 3 of "Implementation through intervention, awareness and engagement" of the Tweed Community-Kenya Mentoring Program. This will involve a pilot project, targeting headwaters of Nairobi River (Dagoretti Division in Nairobi) that has similar characteristics to the Tweed in terms of population, vegetation and catchments. This pilot project will be based on partnerships where important central and local government agencies, community groups and interests, civil society organizations, water and sewage companies, Councils, UN agencies, the World Bank, the private and business sector will undertake collaborative initiatives aimed at alleviating poverty through improved Water and Trade Waste Management, Policy, Regulation and Enforcement (WTWMPRE). The lessons drawn from this pilot would be replicated in Kisumu City and other similar urban centres, and would be used in the development of a model WTWMPRE for Kenyan towns.

### TWEED SHIRE COUNCIL TRADE WASTE MODEL

The rapid growth of urban centres and industries as witnessed in the Kenyan cities of Nairobi and Kisumu have put enormous pressure on the water bodies. Untreated industrial waste, liquid and solid wastes from human settlements and industries situated along the rivers have continued to release their untreated waste into the rivers and lake severely compromising the water quality and quantity. Proliferation of hazardous microbes, chemicals and non-biodegradable waste accumulates and overloads these systems, thus reducing their self-purification capacity.



## THE PROBLEM

Most businesses in Nairobi dump their untreated waste into the city sewer line, river and ground water systems. This practice has had serious environmental impacts in terms of pollution and contamination. This situation has been due to:

- Low levels of awareness,
- Poorly defined Trade Waste policies,
- Failure by local authorities to enforce policies,
- Weak systems of Trade Waste monitoring through testing,
- Lack of capacity and relevant skills,
- Poor equipment.

## PROJECT GOAL

To improve living conditions in pilot project areas through water, sanitation and community initiatives.

## PROJECT OUTPUTS

1. Enhanced Trade Waste Management Information System (TWMIS).
2. Enhanced awareness and education of the community, government, and businesses on environmental conservation and socio-cultural education within the targeted areas.
3. Enhanced waste reduction infrastructure development in targeted areas.
4. Enhanced water and soil quality testing.
5. Enhanced waste management in the targeted areas.
6. Enhanced Trade Waste policy formulation, implementation, management and regulation, and water quality testing in the targeted areas.
7. Enhanced Monitoring & Evaluation.
8. Enhanced capacity of the Tweed Community-Kenya Mentoring Program on Water and Sanitation Development Desk at GNet.

*Flow from a broken sewer main in Kibera*



## PROJECT PHASES

In this 3rd stage, a project to lessen the impact of poor management of water and trade waste within the headwaters of Nairobi River, in Dagoretti settlement of Nairobi City is proposed. This project will borrow heavily from TSC model and will be divided into five phases.

### PHASE 1

This initial phase of project will undertake the identification and assessment, and GIS mapping of the water bodies and level of pollution of Nairobi and Kisumu water bodies with view of developing a Trade Waste Management Information System (TWMIS) and promoting awareness of available legal mechanisms using the TSC model. This phase will see the development of an MOU among the key players.

### PHASE 2

The project comprises the planning and design of interventions that would include infrastructure for trade waste management for Nairobi and Kisumu. The initiative will focus on a pilot project at the headwaters of Nairobi River Basin in Dagoretti Settlement of Nairobi City. A number of interventions and project components are proposed with the main aims of showing the value of proper environmental sanitation and waste management practices, demonstrating the utility of wetland systems in improving the quality of impacted water systems, and promoting community involvement in safeguarding and monitoring the river basin as a vital resource.

### PHASE 3

The project will be mainly the infrastructure development, training & implementation phase. This phase will heavily borrow from the TSC models of infrastructure for trade waste management and water testing laboratory.

### PHASE 4

The project will focus on trade waste legislation, with view of strengthening gaps and developing a model for enforcement.

### PHASE 5

Will be the evaluation phase of the project.



*Constructed wetland, Egerton University project in Njoro.*



*Andrew Grant, Council Engineer and John Nyachio inspecting small scale water treatment facility, Tyalgum*



*Toilet block in Soweto*

### TSC GIS MAPPING MODEL

Tweed Shire Council has well developed Geographic Information Systems that the Council use in the management, planning and monitoring of land use. There is potential for the Mentoring Program Desk in Kenya to benefit from this expertise.

### TWEED LABORATORY CENTRE MODEL

The project proposes to set up a small-scale laboratory in Nairobi to undertake chemical and microbiological analyses of water and soil quality. Such a laboratory could have a role in two major areas of water quality:

**Potable water:** To be able to test the quality of drinking water supplied in the informal settlements around Nairobi and outlying areas is fundamental in the health and prosperity of these communities. The incidence of disease is well documented and can be largely attributed to poor sanitation services including the provision of safe drinking water. Relatively simple methods for checking the microbiological content of water are now available and could be incorporated easily into a small laboratory.



*John Nyachieo and Sally Everson at the Tweed Laboratory Centre.*

**Trade waste:** Evaluating the impact of trade waste contamination upon the Nairobi River and dam is seen as a key element in addressing environmental and health pollution in these areas. Various laboratory methods can be adopted to conduct audits on individual trade waste components and to assess the level of pollution in the river and dam.

### FARMER-TO-FARMER EXCHANGE

Kenya and Tweed are farming communities.

The run-off from farms has potential to pollute waterways. The Tweed Community-Kenya Mentoring Program desk will facilitate farmer to farmer exchange with the view to imparting improved farming practice techniques and land use management.

An early focus in this area will be to link a sugar cane farm in the Kisumu district to a Tweed cane farmer who has undertaken significant work on soil health, environmental management and improved production.

This linkage has the additional benefit of addressing issues of food security.



*Olita Ogonjo and John Nyachieo meet Tweed cane farmer Robert Quirk.*



## AWARENESS AND ENGAGEMENT STREAM

This component will be responsible for increased community awareness and participation in Tweed Community-Kenya Mentoring Program. This will be through engagement with community groups, services clubs, schools, individuals and sporting clubs in Kenya and Australia. Activities include community outreach and mobilisation, cultural education and exchange, local resource mobilisation as well as the networking of key stakeholders to provide platform lobbying and advocating for improved policy and legislative framework.

### SOCCER AND SCHOOL LINKS

The Murwillumbah Soccer Club and schools in the Tweed Valley initiated the collection of soccer shirts, boots and balls to assist Kenyan communities in youth sports development. This donation will enable sports days to be held in the slum settlements of Nairobi and assist the community workers to incorporate outreach activities into these marginalised communities. It is hoped that through sports and other social events the program will be able to create community links between the Tweed and Kenyan community. Continued relationships between schools of the Tweed Valley and those within Nairobi will provide an opportunity to share information and experience, enriching the perspective of students through cultural understanding and a broader view of the world.

### SERVICE CLUBS

The high level of interest from local service clubs in the Tweed to be involved in the program will also provide links to service clubs in Nairobi. There will be many opportunities for projects and contributions of varying size and complexity both at Tweed and in Kenya.

### ENVIRONMENTAL SCIENCE AND TECHNOLOGY

The experience and knowledge resource within Tweed Shire Council and many of our partner organisations has the potential to be applied to problems affecting Kenyan communities, preventing

degradation or assisting with rehabilitation of damaged ecosystems. Tweed expertise in catchment management, revegetation, environmental education and wastewater treatment will be transferred to Kenya.

## EDUCATION AND AWARENESS

As the mentoring program develops, educational opportunities and needs will be identified. Tweed Shire Council has experience in community education on matters as diverse as food hygiene, mosquito borne disease control and immunisation. In association with this program it will be possible for Tweed Shire Council to assist with design of educational material specific to a communities needs, or, assist in the training of community representatives to undertake education and extension programs.

## PROJECT NEWSLETTER AND WEB PAGE

In order to sustain the development of the Tweed Community-Kenya Mentoring Partnership Program, it is vital to sustain and develop interest amongst existing and potential supporters within Tweed Shire and the wider community. As such, a quarterly newsletter and the web page will be produced reporting on the activities of the program, and how financial and other support from Council and community members is being applied.



*Kingscliff High School talk vegetation rehabilitation with John and Olita.*

## PLANS, BUDGET AND CASH FLOW

Below is an indicative budget to support Phase 1 of Tweed Community-Kenya Mentoring Program development. In Phase 1, the main outputs are:

1. Enhanced Trade Waste information system.
2. Enhanced awareness and education of the community, government, and businesses on environmental conservation and socio-cultural education within the targeted areas.
3. Enhanced capacity of the Tweed Community-Kenya Mentoring Program on Water and Sanitation Development Desk at GNet.

The operational plan will be developed to cover future phases of the program.

### THE ACTIVITIES PLAN: 2005 - 2006

OUT PUT	ACTIVITIES/TASKS	TIMEFRAME			
		OCT-DEC	JAN-MAR	APRIL-JUNE	JULY-SEPT
Enhanced capacity of the Tweed Community-Kenya Mentoring Partnership Program on Water and Sanitation Development Desk at GNet	<ul style="list-style-type: none"> <li>✓ Set-up system for accounting, reporting, procurement, and management.</li> <li>✓ Procure computer and table</li> <li>✓ Procure telephone and email lines.</li> <li>✓ Develop and implement fundraising strategy.</li> </ul>				
Enhanced awareness and education of the community, government, and businesses on environmental conservation, socio-cultural education within the targeted areas.	<ul style="list-style-type: none"> <li>✓ Identify teams and organise Tweed soccer tournament in the slums of Nairobi.</li> <li>✓ Identify key stakeholder (business, groups and government) in the project area of Dagoretti in Nairobi</li> <li>✓ Undertake to raise awareness &amp; mobilize community using the Tweed model</li> <li>✓ Facilitate formation of River Committees and networks</li> </ul>				
Enhanced trade waste information system	<ul style="list-style-type: none"> <li>✓ Develop TOR for baseline and GIS mapping</li> <li>✓ Identify and contract consultant</li> <li>✓ Collect, analyse, map and disseminate information.</li> </ul>				



**BUDGET:**

NO	PARTICULARS	UNIT AMT. (kshs)	OCT-DEC 2005	JAN-MAR 2006	APRI-JUNE 2006	JULY-SEPT 2006	TOTAL (kshs)
1	<i>office support:</i>						
	office rent	15,000.00	45,000.00	45,000.00	45,000.00	45,000.00	
	telephone & email	8,000.00	24,000.00	24,000.00	24,000.00	24,000.00	
	furniture	20,000.00	20,000.00	0.00	0.00	0.00	
	registration & license	5,000.00	0.00	5,000.00	0.00	0.00	
	computer	90,000.00	90,000.00	0.00	0.00	0.00	
			<b>179,000.00</b>	<b>74,000.00</b>	<b>69,000.00</b>	<b>69,000.00</b>	391,000.00
2	<i>personel cost:</i>						
	1 x Water Engineer	85,000.00	255,000.00	255,000.00	255,000.00	255,000.00	
	1 x Community/social devt. Officer	85,000.00	255,000.00	255,000.00	255,000.00	255,000.00	
			<b>510,000.00</b>	<b>510,000.00</b>	<b>510,000.00</b>	<b>510,000.00</b>	2,040,000.00
3	<i>Phase 1 project activities</i>						
	Baseline survey/GIS mapping	400,000.00	0.00	200,000.00	0.00	200,000.00	
	laboratory testing	150,000.00	0.00	100,000.00	0.00	50,000.00	
	travel cost	3,000.00	9,000.00	9,000.00	9,000.00	9,000.00	
	seminars, training and meetings	300,000.00	50,000.00	75,000.00	75,000.00	50,000.00	
			<b>59,000.00</b>	<b>384,000.00</b>	<b>84,000.00</b>	<b>309,000.00</b>	836,000.00
							3,267,000.00
						Aus Dollars	54,450.00

**MAJOR SPONSORS 2005-2010**

SPONSOR	SUPPORT
Tweed Shire Council	\$10,000/annum
International Riverfoundation	\$10,000/annum

## INSTITUTIONAL ARRANGEMENTS AND RESPONSIBILITIES

This is a partnership program open to individuals companies and governments who want to make a difference in our world. The institutional arrangements are not rigid and subject to adjustment as more partners come on board. The Institutions contact details and responsibilities are as follows:

INSTITUTION	BACK GROUND INFORMATION	CONTACT PERSON AND DETAILS	RESPONSIBILITY AND TASKS
Tweed Shire Council (TSC) in Northern NSW, Australia	Local Government Authority	Mike Rayner, Director Engineering and Operations	<ul style="list-style-type: none"> <li>• Technical and Training Support</li> <li>• Provide overall program guidance and institutional support</li> <li>• Facilitate Tweed Community / Australia support and involvement in the program</li> </ul>
Gallamoro Network (GNet) In Nairobi Kenya	GNet is not-for-profit local NGO, registered in 2000 to address structural poverty and social injustice by using the development of community issues of HIV - Aids, Water and Environmental Sanitation (WES), and Community Based Daily Savings (CBDS).	Olita Ogonjo and John Nyachieo, Program Officers	<ul style="list-style-type: none"> <li>• Set up Tweed Community-Kenya Mentoring Program Desk</li> <li>• Manage the Desk in Kenya</li> <li>• Undertake to implement Physical Intervention Stream and Awareness and Education Stream</li> <li>• Report and accounting</li> </ul>
International Riverfoundation (IRF)	The IRF was established in 2003 to advocate the protection and restoration of the rivers and waterways of the world	Vikki Uhlmann, Executive Manager	<ul style="list-style-type: none"> <li>• Set up TSC-Kenya Mentoring Program Foundation Fund</li> <li>• Funds Administration upon TSC advice</li> <li>• Program promotion nationally and internationally</li> </ul>

### PARTNERSHIP DESK MANAGEMENT

#### KENYA DESK:

The Mentoring Program Desk in Kenya will be managed jointly by:

Olita Ogonjo  
Community Development Officer  
(BA Hons Political Science and sociology).

John Nyachieo  
Water Engineer (Msc Civil Engineering)



*Olita Ogonjo*



*John Nyachieo*

#### TWEED DESK:

The Tweed Shire Council will be the lead agency in Australia



## REPORTING

Program status reports will be provided by Tweed Shire Council to all key agencies and community groups on a quarterly basis:

- The Mentoring Program Desk in Kenya and Tweed Shire Council will both provide program progress and financial reports to the program partners.
- Funds management arrangements will be made with the International Riverfoundation so that contributions can be received and managed in a sound financial manner.

## FUNDS TRANSFER AND MANAGEMENT

Project funds will be transferred into an account established for the Tweed Community-Kenya Mentoring Program Desk on a quarterly basis in advance based on the agreed quarterly budget and cash flow. The signatories to that account will be:

1. Executive Manager Gallamoro Network or his delegate.
2. Olita Ogonjo - Program Officer
3. John Nyachio

The Mentoring Program Desk will forward bank statements on a monthly basis to Tweed Shire Council and the International Riverfoundation together with details of all payments as may be required by the International Riverfoundation and Tweed Shire Council.



*Toilet block in the informal settlement of Liani Saba, Kibera*



*Partnership inter-agency meeting, Kenya, November 2004*

## MEMORANDUM OF UNDERSTANDING

### **Tweed Shire Council and Tweed-Kenya Mentoring Program Desk, Gallamoro Network (GNet)**

This memorandum of understanding is made between Tweed Shire Council and The Tweed-Kenya Mentoring Program Desk, Gallamoro Network (GNet).

The purpose of this MoU is to clarify and record the relationship between Tweed Shire Council and the Tweed-Kenya Mentoring Program Desk, Gallamoro Network (GNet).

The Tweed-Kenya Mentoring has developed out of a vision to have the Tweed Community embrace a mentoring and support role through a partnership with at least one Kenyan Community.

This MoU will be effective for the period 2005-2010 and will be in accord with the published business plan as may be amended from time to time with the agreement of both parties.

Tweed Shire Council is a local government authority located in northern New South Wales, Australia. A key role of Council is its management of a number of water related programs including water supply, sanitation and river and estuarine management.

The Tweed-Kenya Mentoring Program Desk, Gallamoro Network (GNet) has been established as the Tweed Community's linkage to the Kenyan component of the partnership. The desk is to be managed by program officers Olita Ogonjo (BA Hons Political Science and Sociology) and John Nyachieo (MSc Civil Engineering).

Tweed Shire Council's commitment is to:

- Provide ongoing technical and training support.
- Provide overall program guidance and institutional support.
- Facilitate TSC community/Australia support and involvement in the program.
- Provide financial support in conjunction with the International Riverfoundation.

The Tweed-Kenya Mentoring Program Desk, Gallamoro Network (GNet) commitment is to:

- Oversee the implementation of the program objectives.
- Manage the program within agreed principles and guidelines.
- Facilitate the involvement of the wider Kenyan community to include Government, businesses, community groups and local service organisations in the program.
- Provide periodic program progress reports and financial statements.

## STATEMENT OF UNDERSTANDING

*This document is a statement of understanding and is not intended to create binding or legal obligations on any party.*

Signed for and on behalf of  
Tweed Shire Council by

Signature: ..... Name: ..... Position: .....

Date: .....

Signed for and on behalf of Tweed-Kenya Mentoring Program Desk, Gallamoro Network (GNet)

Signature: ..... Name: ..... Position: .....

Date: .....



## CONTACT DETAILS AND FURTHER INFORMATION

### TWEED SHIRE COUNCIL

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### GALLAMORO NETWORK

GALLAMORO NETWORK  
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### INTERNATIONAL RIVERFOUNDATION

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## OTHER DOCUMENTS AVAILABLE

Tweed Shire Council and Maji Na Ufanisi Mentoring Program 1st Report July 2004

Report on visit to Maji Na Ufanisi, Nairobi, Kenya October – November 2004  
Invitation for Sponsorsip August 2005

TSC-Kenyan Partnership Program for Alleviating Poverty through Improved  
Quality of Trade Waste Policy Management Regulation and Enforcement  
Draft Program Business Plan July 2005

Program Officers CV's

International Riverfoundation Annual Report 2005

